



Claims Service

\$38,850,520

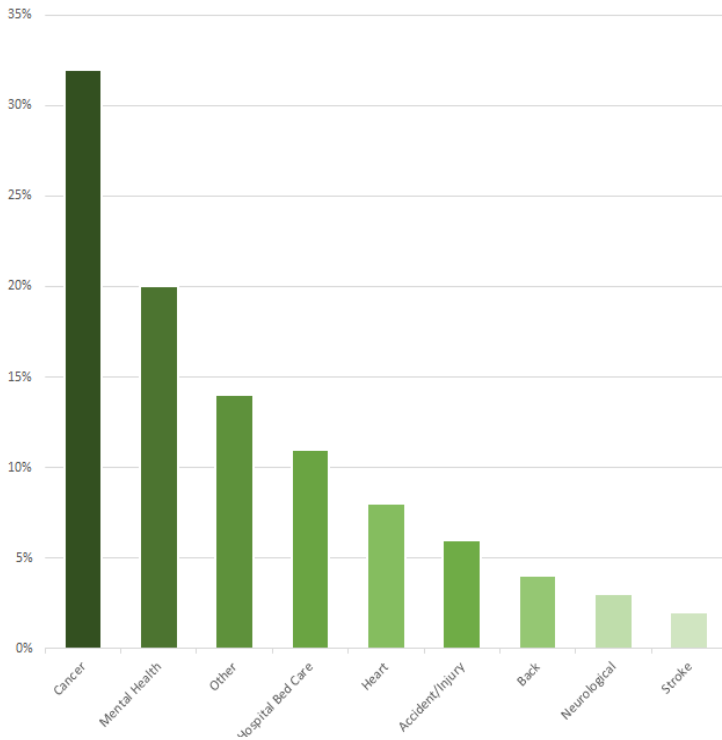
in claim payments since 2017

*We are greatly thankful to Luke and his wonderful team for patient and persistent guidance on our life insurance matters and suggestion in making a claim. Succession Matters assisted me with ALL the claims paperwork and communications; and the process was smooth and swift.
Sandra, January 2023*

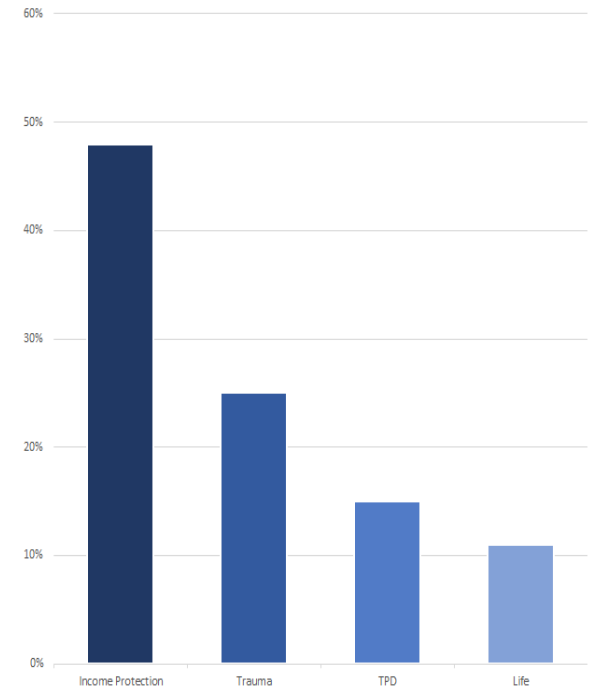
96 successful claims

“Being there when it matters most”

Total # Claims by Condition Type



Total # Claims by Protection Type



Condition	Insurer	Sex	Age	Employment	Amount	Occupation	Type
INCOME PROTECTION							
Anal Fissure	MLC	M	52	SEP	\$32,900	Vet	AE
Arm Injury / Stroke	MLC	M	48	SEP	\$205,242*	Pharmacist	A
Back Injury	OnePath	F	43	E	\$78,710*	Office Manager	IND
Back Injury	CommInsure	M	54	SEP	\$99,178	Electrician	IND
Back Injury	MLC	M	36	EMP	\$6,615	Operations Co-ordinator	AE
Bicycle Accident	Resolution Life	M	52	E	\$27,553*	Doctor	A
Breast Cancer	TAL	F	48	E	\$58,286	Town Planner	IND
Breast Cancer – Reconstruction	MLC	F	43	SEP	\$5,890	Pharmacist	A
Breast Cancer – Crisis Benefit	BT	F	36	E	\$9,483	Paramedic	IND
Broken Ankle	BT	F	36	E	\$1,803	Paramedic	IND
Broken Wrist	Zurich	M	54	E	\$6,300	Managing Director	A
Cancer	Zurich	M	54	SEP	\$69,720	Doctor	BE
Cancer	Zurich	M	54	SEP	\$1,293,362*	Doctor	A
Cardiomyopathy	Asteron	F	57	SEP	\$22,471*	Anaesthesiologist	A
Damaged Shoulder	Zurich	M	47	SEP	\$97,296	Plasterer	AE
Death Benefit	MLC	M	50	SEP/E	\$121,336	Doctor	AE
Hand Injury	Zurich	M	35	SEP	\$367,725*	Electrician	A
Heart Failure (Transplant)	AIA	M	52	E	\$32,804	Project Manager	A
Hospital Bed Care	Asteron	M	49	SEP	\$22,040	Financial Planner	A
Hospital Bed Care	Zurich	M	51	SEP	\$3,224	Doctor	A
Hospital Bed Care	Zurich	M	62	SEP	\$636	Pharmacist	A
Hospital Bed Care	Zurich	F	58	SEP	\$5,426	Barrister	A
Hospital Bed Care	Asteron	M	48	SEP	\$33,173	Truck Driver	A
Hospital Bed Care	Zurich	M	48	E	\$1,377	Geologist	A
Hospital Bed Care	Zurich	M	48	EMP	\$8,072	Pharmacist	A
Hospital Bed Care	Zurich	M	55	SEP	\$6,323	IT Engineer	A
Hospital Bed Care	MLC	F	43	SEP	\$1,473	Pharmacist	A
Hospital Bed Care	AMP	M	52	E	\$1,294	Doctor	A
Hospital Bed Care	MLC	F	33	E	\$830	Doctor	AE
Illness	Zurich	F	45	E	\$275,729*	Lawyer	A
Mental Health	AIA	F	57	SEP	\$152,536	Injury Specialist	IND
Mental Health	OnePath	M	50	SEP	\$4,093	Photographer	IND
Mental Health	REST (AIA)	F	42	E	\$51,184	Driver	IND
Mental Health	Aus Super	M	28	E	\$31,730	Social Worker	IND
Mental Health	Zurich	M	55	SEP	\$866,813*	IT Engineer	A
Mental Health	Zurich	M	48	EMP	\$267,559*	Pharmacist	A
Mental Health	AMP	M	57	SEP	\$639,277*	Builder	AE
Mental Health	CommInsure	M	56	SEP	\$543,034*	Director	A
Mental Health	MLC	M	42	E	\$270,228*	Director/Accountant	A
Mental Health	Asteron	M	46	E	\$1,665,686*	CEO	A
Multiple Sclerosis	Hesta Super	M	28	E	\$18,879	Social Worker	IND
Myalgic Encephalomyelitis	OnePath	M	53	SEP	\$641,450*	Company Director	A
Parkinson's Disease	AMP	M	63	E	\$190,691	Director	A
Shoulder Damage	AIA	M	48	SEP	\$77,109	Courier	AU
Stroke & Cerebral Haemorrhage	Asteron	M	39	E	\$1,485,481*	Manager	A
Wrist Injury	Zurich	M	50	SEP	\$322,032*	Plasterer	A
TOTAL INCOME PROTECTION CLAIMS PAID					\$11,813,483		

LEGEND	
* Ongoing Claim	A - Agreed
E – Employed	AE – Agreed Endorsed
SEP – Self-Employed	AU – Agreed Unverified
	BE – Business Expense
	IND – Indemnity

Condition	Insurer	Sex	Age	Employment	Amount	Occupation	Type
TRAUMA							
Breast Cancer	Zurich	F	53	SEP	\$147,746	Office Manager	Full
Breast Cancer	TAL	F	48	E	\$26,802	Town Planner	Full
Breast Cancer	CommInsure	F	60	E	\$105,000	Office Manager	Full
Breast Cancer	Zurich	F	54	E	\$296,796	Physiotherapist	Full
Breast Cancer	BT	F	36	E	\$206,000	Paramedic	Full
Cancer	OnePath	M	54	SEP	\$441,000	Doctor	Full
Cancer	CommInsure	M	72	SEP	\$200,000	Director	Full
Carcinoma in Situ	ClearView	F	62	RET	\$41,813		Partial
Cardiomyopathy	CommInsure	M	66		\$487,376		Full
Coronary Artery Angioplasty	ClearView	F	62	RET	\$331,360		Partial
Heart Failure (Transplant)	AIA	M	52	E	\$100,188	Project Manager	Full
Heart Surgery	AMP	M	65	SEP	\$467,640	Architect	Full
Leukemia	AMP	M	67	SEP	\$400,000	Architect	Full
Leukemia	CommInsure	M	67	SEP	\$108,000	Business Owner	Full
Melanoma	MLC	M	44	SEP	\$20,000	Resort Manager	Partial
Melanoma	MLC	F	50	E	\$14,775	Registered Nurse	Partial
Prostate Cancer	Zurich	M	54	SEP	\$321,900	Financial Broker	Full
Prostate Cancer	CommInsure	M	57	SEP	\$519,585	Accountant	Full
Prostate Cancer	Asteron	M	58	E	\$34,207	Credit & Loans Officer	Partial
Prostate Cancer	MLC	M	69	E	\$296,481	Director	Full
Prostate Cancer	BT	M	62	E	\$170,336	Marketing Manager	Full
Rheumatoid Arthritis	MLC	F	49	SEP	\$843,951	Medical Specialist	Full
Testicular Cancer	MLC	M	50	E	\$525,000	Medical Specialist	Full
Confidential	Zurich	F	66	RET	\$377,489		Full
TOTAL TRAUMA CLAIMS PAID					\$6,183,444		

LEGEND	
E – Employed	Full – Full payment
RET – Retired	Partial – Partial payment
SEP – Self-Employed	

Condition	Insurer	Sex	Age	Employment	Amount	Occupation	Type
TPD							
Chronic Fatigue	ClearView	M	57	E	\$814,400	Project Manager	Own Occ
Chronic Fatigue	GESB	M	57	E	\$200,000	Project Manager	Any Occ
ME/CFS	OnePath	M	54	SEP	\$2,100,000	Director/Accountant	Own Occ
Back Injury	OnePath	F	47	E	\$577,500	Practice Manager	Any Occ
Mental Health	Asteron Life	M	47	E	\$1,389,150	CEO	Own Occ
Mental Health	BT	M	47	E	\$1,095,756	CEO	Any Occ
Mental Health	CommInsure	M	58	SEP	\$1,045,704	Managing Director	Any Occ
Mental Health	AusSuper	M	28	E	\$168,000	Social Worker	Any Occ
Mental Health	GESB	M	56	E	\$200,000	Social Worker	Any Occ
Mental Health	CommInsure	M	59	E	\$284,900	Manager	Any Occ
Mental Health	Zurich	M	48	E	\$603,477	Pharmacist	Own Occ
Mental Health	GESB	M	28	E	\$212,000	Social Worker	Any Occ
Parkinson's	CBus	M	54	E	\$220,000	Electrician	Any Occ
Parkinson's	Colonial Super	M	54	E	\$537,080	Electrician	Any Occ
Shoulder Injury	Zurich	M	38	SEP	\$1,100,642	Electrician	Any Occ
TOTAL TPD CLAIMS PAID					\$10,548,610		

LEGEND
E - Employed
SEP - Self-Employed
Any Occ - Any Occupation
Own Occ - Own Occupation

Condition	Insurer	Sex	Age	Employment	Amount	Occupation	Type
LIFE							
Breast Cancer	Mercer	F	55	E	\$915,430	Flight Operations Mngr	TIB
Breast Cancer	AIA	F	58		\$150,561		Death
Cancer	MLC	M	50	SEP/E	\$3,675,000	Doctor	Death
Cancer	AIA	M	76	RET	\$100,984	Retired	Death
Cancer	AIA	F	66	RET	\$752,310	Retired	TIB
Haematological Malignancy	Resolution Life	M	72	E	\$552,552	Architect	TIB
Heart Disease / Prostate Cancer	AMP	M	70	SEP	\$52,500	General Manager	Death
Heart Failure	QBE	M	39	E	\$85,000	Paramedic	ADC
Leukemia	CommInsure	M	68	SEP	\$544,466	Business Owner	Death
Pneumonia	Zurich	M	71	RET	\$1,008,099	Geologist	Death
Suicide	Zurich	M	50	SEP	\$2,438,082	Solicitor	Death
TOTAL LIFE CLAIMS PAID					\$10,274,984		

LEGEND
E - Employed
RET - Retired
SEP - Self-Employed
ADC - Accidental Death Claim
TIB - Terminal Illness Benefit