



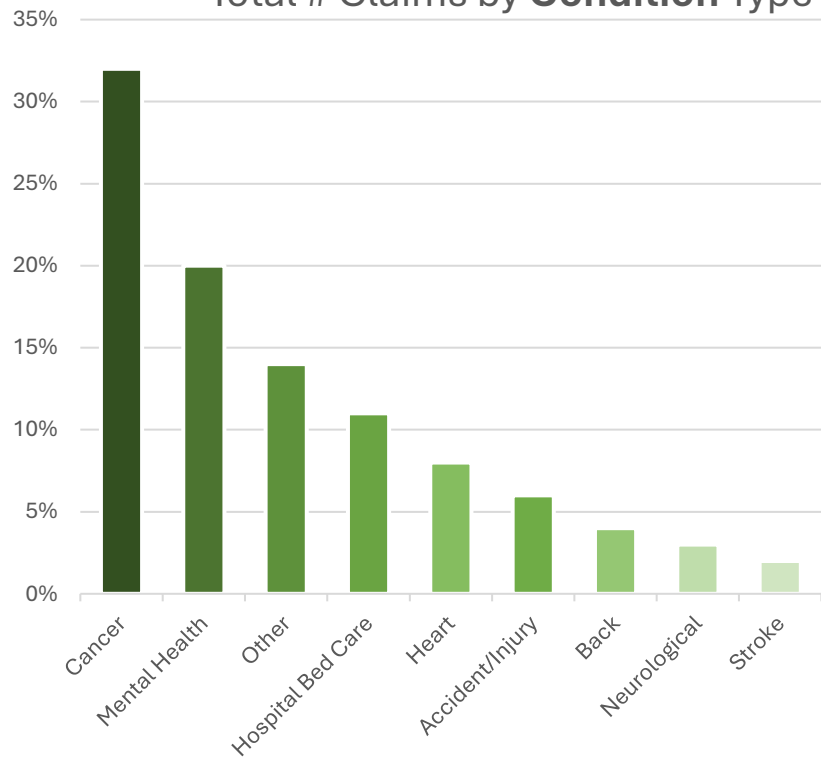
# Claims Service

## \$41,454,054

in claim payments since 2017

*We are greatly thankful to Luke and his wonderful team for patient and persistent guidance on our life insurance matters and suggestion in making a claim. Succession Matters assisted me with ALL the claims paperwork and communications; and the process was smooth and swift.  
Sandra, January 2023*

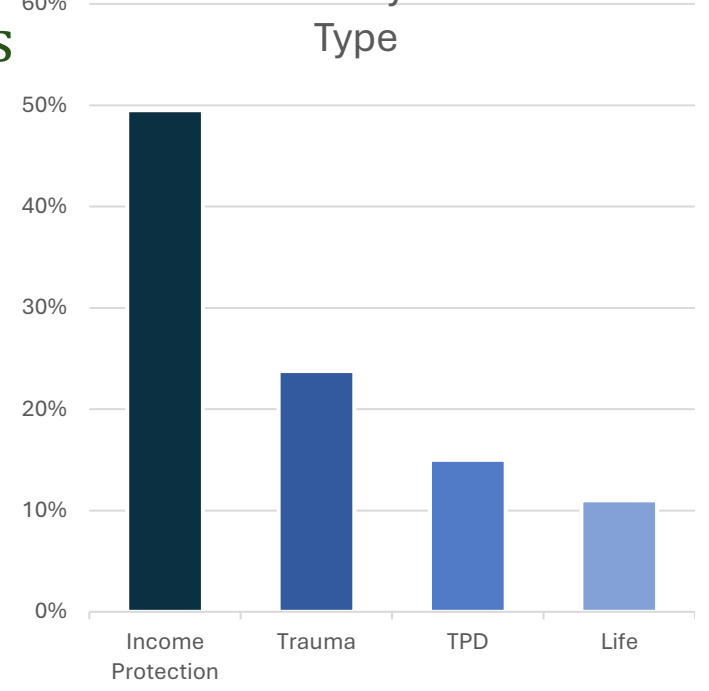
Total # Claims by **Condition** Type



**101** successful claims

*“Being there when it matters most”*

Total # Claims by **Protection** Type



<i>Condition</i>	<i>Insurer</i>	<i>Sex</i>	<i>Age</i>	<i>Employment</i>	<i>Amount</i>	<i>Occupation</i>	<i>Type</i>
<b>INCOME PROTECTION</b>							
Anal Fissure	MLC	M	52	SEP	\$32,900	Vet	Agreed Endorsed
Arm Injury / Stroke *	MLC	F	48	SEP	\$205,242	Pharmacist	Agreed
Back Injury	CommInsure	M	54	SEP	\$99,178	Electrician	Indemnity
Back Injury	MLC	M	36	E	\$6,615	Operations Co-ordinator	Agreed Endorsed
Back Injury *	OnePath	F	43	E	\$126,615	Office Manager	Indemnity
Bicycle Accident *	Resolution Life	M	52	E	\$27,553	Doctor	Agreed
Bicycle Accident *	MLC	M	46	SEP	\$72,344	Chiropractor	Agreed Endorsed
Breast Cancer	TAL	F	48	E	\$58,286	Town Planner	Indemnity
Breast Cancer - Reconstruction	MLC	F	43	SEP	\$5,890	Pharmacist	Agreed
Breast Cancer (Crisis Benefit)	BT	F	36	E	\$9,483	Paramedic	Indemnity
Breast Cancer *	REST (AIA)	F	36	E	\$21,328	Paramedic	Indemnity
Broken Ankle	BT	F	36	E	\$1,803	Paramedic	Indemnity
Broken Wrist	Zurich	M	54	SEP	\$6,300	Managing Director	Agreed
Cancer	Zurich	M	54	SEP	\$69,720	Doctor	BE
Cancer *	Zurich	M	54	SEP	\$1,515,949	Doctor	Agreed
Cardiomyopathy *	Asteron	F	57	SEP	\$179,838	Anaesthesiologist	Agreed
Damaged Shoulder	Zurich	M	47	SEP	\$97,296	Plasterer	Agreed Endorsed
Death Benefit	MLC	M	50	SEP / E	\$121,336	Doctor	Agreed Endorsed
Dupuytren's Contracture	Asteron	M	55	SEP	\$9,783	Truck Driver	Agreed
Hand Injury	Zurich	M	35	SEP	\$462,986	Electrician	Agreed
Heart Failure (Transplant)	AIA	M	52	E	\$32,804	Project Manager	Agreed
Hospital Bed Care	Asteron	M	49	SEP	\$22,040	Financial Planner	Agreed
Hospital Bed Care	Zurich	M	51	SEP	\$3,224	Doctor	Agreed
Hospital Bed Care	Zurich	M	62	SEP	\$636	Pharmacist	Agreed
Hospital Bed Care	Zurich	F	58	SEP	\$5,426	Barrister	Agreed Endorsed
Hospital Bed Care	Asteron	M	48	SEP	\$33,173	Truck Driver	Agreed
Hospital Bed Care	Zurich	M	48	E	\$1,377	Geologist	Agreed
Hospital Bed Care	Zurich	M	48	E	\$8,072	Pharmacist	Agreed
Hospital Bed Care	Zurich	M	55	SEP	\$6,323	IT Engineer	Agreed
Hospital Bed Care	MLC	F	43	SEP	\$1,473	Pharmacist	Agreed
Hospital Bed Care	AMP	M	52	E	\$1,294	Doctor	Agreed
Hospital Bed Care	MLC	F	33	E	\$830	Doctor	Agreed Endorsed
Illness *	Zurich	F	45	E	\$490,440	Director / Lawyer	Agreed
Mental Health	AIA	F	57	SEP	\$152,536	Injury Specialist	Indemnity
Mental Health	OnePath	M	50	SEP	\$4,093	Photographer	Indemnity

Mental Health	REST (AIA)	F	42	E	\$51,184	Driver	Indemnity (Super)
Mental Health	Aus Super	M	28	E	\$31,730	Social worker	Indemnity
Mental Health *	Zurich	M	55	SEP	\$1,298,150	IT Engineer	Agreed
Mental Health *	Zurich	M	48	E	\$421,500	Pharmacist	Agreed
Mental Health *	AMP	M	57	SEP	\$709,691	Builder	Agreed Endorsed
Mental Health *	CommInsure	M	56	SEP	\$640,145	Director	Agreed
Mental Health *	MLC	M	42	E	\$430,291	Director/Accountant	Agreed
Mental Health*	Asteron	M	47	E	\$2,030,328	CEO	Agreed
Multiple Sclerosis	Hesta Super	M	28	E	\$18,879	Social worker	Indemnity
Myalgic Encephalomyelitis *	OnePath	M	53	SEP	\$912,734	Company Director	Agreed
Neck Injury *	Zurich	M	52	SEP	\$207,779	Pharmacist	Agreed
Parkinson's Disease	AMP	M	63	E	\$190,691	Director	Agreed
Shoulder Damage	AIA	M	48	SEP	\$77,109	Courier	Agreed unverified
Stroke & Cerebral Haemorrhage *	Asteron	M	39	E	\$1,679,964	Manager	Agreed
Wrist Injury *	Zurich	M	50	SEP	\$483,209	Plasterer	Agreed
					<b>\$13,077,567</b>		
<b>LIFE</b>							
Breast Cancer	Mercer	F	55	EMP	\$915,430	Flight Operations Manager	TIB
Breast Cancer	AIA	F	58		\$150,561		Death
Cancer	MLC	M	50	SEP / EMP	\$3,675,000	Doctor	Death
Cancer	AIA	M	76	RET	\$100,984	Retired	Death
Cancer	AIA	F	66		\$752,310		TIB
Haematological Malignancy	Resolution Life	M	72	EMP	\$552,552	Architect	TIB
Heart Disease / Prostate Cancer	AMP	M	70	SEP	\$52,500	General Manager	Death
Heart Failure	QBE	M	39	EMP	\$85,000	Paramedic	ADC
Leukemia	CommInsure	M	68	SEP	\$544,466	Business Owner	Death
Pneumonia	Zurich	M	71	RET	\$1,008,099	Geologist	Death
Suicide	Zurich	M	50	SEP	\$2,438,082	Solicitor	Death
					<b>\$10,274,984</b>		
<b>TRAUMA</b>							
Breast Cancer	Zurich	F	53	SEP	\$147,746	Office Manager	Full
Breast Cancer	TAL	F	48	E	\$26,802	Town Planner	Full
Breast Cancer	CommInsure	F	60	E	\$105,000	Office Manager	Full
Breast Cancer	Zurich	F	54	E	\$296,796	Physiotherapist	Full
Breast Cancer	BT	F	36	E	\$206,000	Paramedic	Full
Cancer	Onepath	M	54	SEP	\$441,000	Doctor	Full
Cancer	CommInsure	M	72	SEP	\$200,000	Director	Full
Carcinoma in Situ	ClearView	F	62	Ret	\$41,813	Retired	Partial

Cardiomyopathy	Comminsure	M	66		\$487,376		Full
Coronary Artery Angioplasty	ClearView	F	62	Ret	\$31,360	Retired	Partial
Heart Failure (Transplant)	AIA	M	52	E	\$100,188	Project Manager	Full
Heart Surgery	AMP	M	65	SEP	\$467,640	Architect	Full
Leukemia	AMP	M	67	SEP	\$400,000	Architect	Full
Leukemia	Comminsure	M	67	SEP	\$108,000	Business Owner	Full
Melanoma	MLC	M	44	SEP	\$20,000	Resort Manager	Partial
Melanoma	MLC	F	50	E	\$14,775	Registered Nurse	Partial
Prostate Cancer	Zurich	M	54	SEP	\$321,900	Financial Broker	Full
Prostate Cancer	CommInsure	M	57	SEP	\$519,585	Accountant	Full
Prostate Cancer	Asteron	M	58	EMP	\$34,207	Credit & Loans Officer	Partial
Prostate Cancer	MLC	M	69	E	\$296,481	Director	Full
Prostate Cancer	BT	M	62	E	\$170,336	Marketing/Sales	Full
Rheumatoid Arthritis	MLC	F	49	SEP	\$843,951	Medical Specialist	Full
Testicular Cancer	MLC	M	50	E	\$525,000	Medical Specialist	Full
Unknown	Zurich	F	66		\$377,489		Full

**\$6,183,444**

<b>TPD</b>							
Chronic Fatigue	ClearView	M	57	E	\$814,400	Project Manager	Own Occ
Chronic Fatigue	GESB	M	57	E	\$200,000	Project Manager	Any Occ
ME/CFS	OnePath	M	54	SEP	\$2,100,000	Director/Accountant	Own Occ
Back Injury	OnePath	F	47	E	\$577,500	Practice Manager	Any Occ
Cardiomyopathy	Asteron	F	57	SEP	\$1,369,450	Anaesthesiologist	Own Occ
Mental Health	Asteron Life	M	47	E	\$1,389,150	CEO	Own Occ
Mental Health	BT	M	47	E	\$1,095,756	CEO	Any Occ
Mental Health	CommInsure	M	58	SEP	\$1,045,704	Managing Director	Any Occ
Mental Health	AusSuper	M	28	E	\$168,000	Social Worker	Any Occ
Mental Health	Gesb	M	56	E	\$200,000	Social Worker	Any Occ
Mental Health	Comminsure	M	59	E	\$284,900	Manager	Any Occ
Mental Health	Zurich	M	48	E	\$603,477	Pharmacist	Own Occ
Mental Health	Gesb	M	28	E	\$212,000	Social Worker	Any Occ
Parkinson's	CBus	M	54	E	\$220,000	Electrician	Any Occ
Parkinson's	Colonial Super	M	54	E	\$537,080	Electrician	Any Occ
Shoulder Injury	Zurich	M	38	SEP	\$1,100,642	Electrician	Own Occ

**\$11,918,060**

**\$41,454,054**